



FLORKOWSKYS' WOODWORKING & CABINETS LTD.

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WHAT TO EXPECT BEFORE AND DURING INSTALLATION

BEFORE INSTALLATION OF YOUR NEW CABINETS PLEASE TAKE A FEW MINUTES TO READ THROUGH THIS HANDOUT. WE CONSIDER OUR INSTALLERS TO BE THE FINEST IN THE INDUSTRY. THEY ARE ON AND OFF THOUSANDS OF JOB SITES, WHICH MAKES THEIR EXPERIENCE SECOND TO NONE. OVER THE YEARS WE HAVE COMPILED A LIST OF "ISSUES" THAT MAY BE UNFORESEEABLE TO YOU - OUR CUSTOMER - OR OUR INSTALLERS OR SALESMEN. BE ASSURED, WE RESPECT YOUR PROPERTY AND ARE AS CAREFUL AS WE CAN BE. HERE IS A LIST OF THINGS THAT, OVER THE YEARS, WE HAVE LEARNED.

1. IF ON THE CONTRACT WE ARE REMOVING OLD CABINETS, BASE BOARDS, AND ECT. BE AWARE THAT OLDER PRODUCTS DO NOT COME OUT THE SAME AS THEY WENT IN. AS BUILDING PRODUCTS AGE, THEY MAY BECOME BRITTLE AND MIGHT BE IMPOSSIBLE TO REMOVE WITHOUT CRACKING OR BREAKING.
2. BE PREPARED TO DO A LITTLE PAINT TOUCH UP WHEN WE ARE FINISHED AS THE CABINETS MIGHT SCUFF THE WALL WHILE BEING INSTALLED. DUE TO WALLS AND CEILINGS NOT BEING LEVEL OR SQUARE THIS MIGHT OCCUR MORE THAN ONCE.
3. PLEASE MAKE SPECIAL ARRANGEMENTS FOR REMOVING ITEMS THAT MIGHT BE IN THE WAY OF THE INSTALLATION. FLORKOWSKYS AND OUR INSTALLERS ARE NOT HELD RESPONSIBLE IF WE DAMAGE YOUR FLOOR, WALLS OR ITEMS WHILE MOVING THEM OUT OF THE WAY. WE RESPECT YOUR PROPERTY BUT THINGS DO HAPPEN.
4. WE DO NOT DISCONNECT OR RECONNECT GAS, WATER, ELECTRICAL, ICEMAKER LINES OR DISHWASHER LINES. WE ARE NOT QUALIFIED TO DO THESE THINGS AND AGAIN ARE NOT RESPONSIBLE IF DAMAGE OCCURS. REMEMBER TO LET YOUR SALESPERSON OR INSTALLER KNOW IF YOU HAVE HIDDEN PIPES, INFLOOR HEATING OR ANY OTHER ITEMS THAT MIGHT GET DAMAGED DURING INSTALLATION.
5. OFTEN OLD PRODUCTS HIDE THINGS THAT WE NEED TO DISCUSS BEFORE THE NEXT STEP OF THE INSTALLATION. IF THERE IS A CONCERN, ANY EXTRA PERPARATION WILL NEED TO BE COMPLETED BEFORE WE START. THERE WILL BE AN EXTRA COST IF ANY CHANGES ARE MADE AFTER THE FACT.
6. WHEN POSSIBLE, SAWS WILL BE SETUP OUTSIDE OR IN THE GARAGE. DUST WILL COME IN ON THE INSTALLER AND DUST CAN BE BLOWN IN BY THE WIND. RAIN, SNOW AND EXTREME COLD MAY PREVENT AN OUTDOOR SETUP. CABINET INSTALLATION WILL CREATE DUST. BE PREPARED TO GIVE YOUR HOME A THOROUGH DUSTING ONCE YOUR INTALLATION IS COMPLETE.
7. ON THE DAY OF INSTALLATION, THE JOB SITE NEEDS TO HAVE PROPER LIGHTING WASHROOMS AND HEAT SO THE INSTALLER CAN DO THE BEST JOB POSSIBLE. INSTALLERS WILL SOMETIMES HAVE THEIR OWN PORTABLE LIGHTS, BUT IT WILL MAKE THEIR LIVES ALOT EASIER IF THERE IS LIGHTING AND HEAT IN THE HOUSE.
8. CLEAN YOU'RE CABINETS WITH A CLEAN CLOTH, USING MILD SOAP AND WARM WATER. LIGHTLY RUB DOWN DOORS/DRAWERS, THEN WIPE E EXCESS WITH A DRY CLOTH. RUBBING TOO HARD MIGHT POLISH THE FINISH AND LEAVE A SHINY SPOT. IF THIS OCCURS, YOU WILL HAVE TO BRING BACK THE DOOR/DRAWER TO OUR SHOP FOR REFINISHING AT AN EXTRA COST.
9. MOISTURE IS ONE OF THE MOST IMPORTANT ITEMS FOR YOUR WOOD CABINETRY, IF NOT THE MOST IMPORTANT. JUST LIKE HARDWOOD FLOORING, CABINET DOORS, END GABLES, CROWN MOULDING, ETC. CAN CRACK, SPLIT OR SHRINK IF THERE IS LITTLE OR NO MOISTURE IN THE AIR. THE AIR IN THE WINTER IS VERY DRY AND PRODUCES LITTLE OR NO HUMIDITY. OLDER HOMES USUALLY HAVE A HUMIDIFIER CONNECTED TO THE FURANCE TO PRODUCE MOISTURE; YOU MIGHT HAVE TO UPGRADE THE HUMIDIFIER SYSTEM IF YOU ARE ADDING MORE WOOD TO YOUR HOME. NEW HOMES RENOVATIONS THERE NEEDS TO BE A PORTABLE HUMIDIFIER TO PRODUCE THE MOISTURE. OUR CABINETS ARE NOT UNDER WARRANTY IF THE HUMIDITY IN THE HOME IS MORE/LESS THAN OUR TOLERANCE. ANY WOOD - STAINED, PAINTED OR

LAQUERED PRODUCTS - WILL SHRINK AND EXPAND WITH THE DIFFERENT SEASONS IN ALBERTA. THIS WILL CAUSE THE PANEL IN THE CENTER OF THE DOOR/DRAWER TO MOVE WHICH MIGHT SHOW A VISIBLE LINE WHERE THE PANEL MEETS THE STILE. WHICH ALSO IS NOT UNDER WARRANTY. FLORKOWSKYS IS NOT RESPONSIBLE IF THE MOISTURE IS TOO HIGH OR TOO LOW. REASONABLE HUMIDITY OF BETWEEN 27%-33% WILL KEEP INSIDE AIR AT A CONTROLLED STATE SO OUR PRODUCTS WILL NOT SHRINK OR EXPAND AS DRASTICALLY.

10. FOR APPLIANCES CUSTOMERS DEAL WITH THERE OWN SUPPLIER. AS A HEADS UP, THE CUSTOMER WILL NEED TO FIND OUT WHAT TYPE AND STYLE OF INSTALLATION FROM THE APPLIANCE SUPPLIER. THEY ARE THE PROFESSIONALS AND SHOULD EXPLAIN THE DIFFFERENT TYPE OF INSTALLATIONS FROM THE PRODUCTS THEY SELL. IF YOU WOULD LIKE DOOR PANELS ON YOUR APPLIANCES PLEASE LET BOTH OF US KNOW AND BE AWARE OF HOW THE PANELS ARE INSTALLED AND LOOK ON A FINISHED PRODUCT. FLORKOWSKYS DO NOT INSTALL, MOVE OR REMOVE ANY APPLIANCES AND ARE NOT RESPONSIBLE IF ANY DAMAGE OCCURS. WE ARE ALSO NOT RESPONSIBLE IF WE ARE GIVEN THE WRONG SPECS AND SOMETHING DOES NOT FIT AT THE POINT OF INSTALLATION, IF THIS OCCURS THERE WILL BE A BACK CHARGE TO EITHER THE CUSTOMER OR SUPPLIER DEPENDING ON THE INFORMATION PROVIDED.

11. AFTER SUBSTANTIAL COMPLETION OF THE INSTALL, WE WILL NEED TO DO A WALK THROUGH AND SEE IF THERE ARE ANY DEFICIENCY WITH THE PRODUCT, IF THERE IS AT THIS TIME THEY WILL BE ADDRESSED AND PROPER ARRAGMENTS WILL FOLLOW. FLORKOWSKYS WILL NOT BE RESPOSIBLE FOR ANY DAMAGES THAT OCCUR FROM OTHER TRADES AT THE POINT OF INSTALL AND OR AFTER THE WALK THROUGH. PLEASE ALSO LET OTHER TRADES KNOW ABOUT THE FINISHED PRODUCTS IN YOUR HOME. IF DAMAGES OCCUR FROM OTHER TRADES THE CUSTOMER WILL BE RESPONSIBLE FOR ANY REPAIRS AND CHARGES.

12. OUR INSTALLERS ARE HIGHLY QUALIFED PROFESSIONALS WHO ARE THE BEST AT WHAT THEY DO. WE ARE PROUD THAT THEY ARE PART OF OUR COMPANY AND THEY MAKE THE FINAL CALLS ON YOUR INSTALLATION. PLEASE CONTACT YOUR SALES PERSON IF YOU HAVE ANY ISSUES OR CONCERNS.

CUSTOMER SIGN OFFS

I _____ **UNDERSTAND THE**
ABOVE INFORMATION AND APPROVE THAT THESE ITEMS MIGHT OCCUR WHILE AND/OR DURING
INSTALLATION.

(PRINT BELOW)

(SIGN BELOW)

DATE - _____

SALESPERSON - _____ ***SIGNATURE -*** _____

ADDRESS - _____

PHONE # - _____

CELL # - _____

CUSTOMER - _____ ***SIGNATURE -*** _____

CUSTOMER - _____ ***SIGNATURE -*** _____